

Sept. 5, 2025

MEMBERS ADVANTAGE CREDIT UNION

URGENT FRAUD ALERT

We would like to bring to your attention two active fraud schemes in our area. Please read carefully and protect yourself.

1. Phone Number Spoofing

Scammers are “spoofing” the credit union’s phone number, so it appears the call or text is coming from a credit union. They may claim to be from the Fraud or Security Department and attempt to obtain your debit card or account information by asking you to confirm transactions. Remember, our team will never ask for your debit card number. If someone does, it’s a scam. Hang up immediately and call us directly at 219-874-6943 to speak with a Member Services representative.

2. Arrest Warrant Scam

Fraudsters are also posing as the Sheriff’s Department, claiming you missed a court date and must pay a large sum of cash to avoid arrest. They may claim that you are under a gag order and cannot disclose anything to anyone. They often instruct victims to withdraw cash, lie about its purpose, and deposit it into a Bitcoin kiosk. Once deposited, the money is untraceable. This is a scam; hang up immediately.

What You Need to Know

Both scams aim to separate you from your money. Scammers either try to steal your account information or trick you into draining your account yourself. If you are ever unsure about a call or text regarding your credit union account, stop and call us directly at 219-874-6943. Our Member Services team can review your account and confirm what is legitimate.